

Fraud Orchestration, Automation and Response (FOAR)

fcase Fraud Orchestration, Automation and Response (FOAR) was purpose-built to complement your existing fraud prevention systems, uniting them into one to become a true data-driven fraud automation and investigations hub.

fcase makes investigators more productive, fraud heads more effective and managers more informed about fraud prevention performance.

Platform Capabilities

Fraud Orchestration

Orchestration unites all your anti-fraud, cyber, customer care, core banking and much more using data fusion and master data management.

Closing the gaps formed in your fraud defences which fraudsters have been navigating through.

Robotic Process Automation

Robotic Process Automation (RPA) helps you increase speed, quality, consistency, agility and reduce costs.

For example: using RPA to automate many of the fraud investigator's manual tasks can dramatically improve investigative results.

Parallel Assessment

A common failing in the fraud management strategies is lack of coordination when using multiple capabilities, particularly across different fraud vendors. In a parallel assessment using the results of multiple fraud prevention systems, if not all reduces risk and improves trust.

Threat-Centric Cases

Change the investigation paradigm by focusing on threats, not alerts. fcase continuously analyses alerts from all sources, identifying common entities indicative of a coordinated attack.

Fraud Storyboards

fcase conducts the research for you, combining all data related to an individual threat consolidated into a case, including : threat-centric alerts, customer data, transactions, past history, IAM, Cyber, dark web and much more.

Point of Compromise

fcase reduces fraud in payment transactions by identifying a potential point of compromise (POC) that may lead to subsequent fraudulent transactions.

Link Analysis

Link analysis is the detective work behind fraud, and a graph network is like the detective's wall. Enabling you to join the dots between fraudster networks.

Track and Measure

Orchestrated reporting and dashboards showing the full picture of fraud, from fraud losses to amount saved over date, time, group, country and much more.

Benefits

20%

Reduction in fraud on average

80%

Fraud investigation Efficiency on average

More

Do More for Less (Workforce Multiplier)

10%

Less customer friction

100%

Data Visibility

35%

Reduction in investigators repetitive tasks

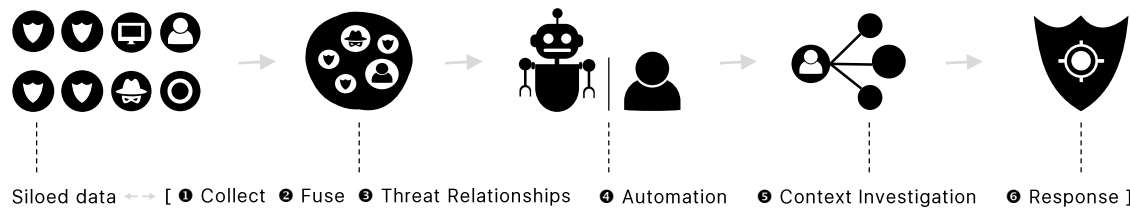
Less

Fraud prevention costs

RPA

Automation on top of orchestration

How fcase works



What sets us apart

OPEN

Rooted in deep Fraud Operations expertise, fcase is vendor-agnostic and 100% focused so you can select the fraud tools that are right for you, then bring them together to fight fraud in a joined up way.

ELASTIC

fcase combines powerful customization capabilities with an unrivalled, intuitive investigation experience.

DATA DRIVEN

The combination of orchestration, automation, threat intelligence response, and case management empowers your fraud teams to do more & more for less.

Trusted by the best

Gartner

Use a single platform for fraud analysis by ingesting inputs from across all data sources to orchestrate centralized decisions and appropriate responses.

FORRESTER®

fraud management solutions have to integrate and orchestrate individual AI technologies, which is complicated. Sophisticated technology orchestration is a key differentiator.

Tier 1 Bank

Having a single view, with Robotic Process Automation and threat-centric cases coupled with extreme flexibility has streamlined my fraud investigations team by a factor of 9x. (Head of Fraud)